

Mandatory identification procedure for all manufacturers using the RAL-Quality Mark for their candle products

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Information on the Identification Procedure for RAL Quality Mark Candles

To further enhance the security and credibility of the RAL-Quality Mark Candles, the RAL-Quality Association for Candles has introduced a mandatory identification procedure for all manufacturers using the mark. In future, it will no longer be possible to use the RAL Quality Mark Candles without a valid form of identification.

This measure protects the integrity of the quality mark. It enables traceability and accountability while respecting the interests of manufacturers and their customers.

Manufacturers can choose – depending on customer requests – one of the following four options for identification:

A) Company name and address in accordance with the CLP Regulation

This option allows for clear identification based on existing labelling obligations.

B) GTIN code

Use of the globally standardized GTIN (Global Trade Item Number), commonly known from product barcodes.

C) Identification code issued by the RAL Quality Association

A unique manufacturer code provided directly by the Quality Association. This code must be placed in *close connection* to the RAL-Quality Mark on the packaging or label.

D) A set of randomly generated 5-digit codes provided by the RAL-Quality Association

This option enables anonymized identification. Each 5-digit number is uniquely assigned and managed by the Quality Association. The numbers are generated randomly to ensure that they do not reveal any direct information about the manufacturer. This protects business confidentiality while still allowing the traceability required by the Quality Association. The code must be positioned *in close connection* to the RAL-Quality Mark.

Important:

Use of the RAL-Quality Mark Candles *without a valid identification* is no longer permitted. This is a mandatory requirement and applies to all members and their clients. The RAL-Quality Association is thereby strengthening consumer protection and safeguarding the trust placed in the RAL mark.

While the variants A and B are identifying the producer visible to everyone, the variants C and D allow that the producer is hidden to public. Variant D fully ensures that ONLY the management of the association can identify the producer in case of a claim. This allows that the association can act if any RAL- labelled product is not complying with our standard. By this method the RAL quality is maintained, and action can be taken if there is need.